

# Public Meeting McGill University Health Centre Board of Directors

### May 22, 2020 10:30 - 12:00

### Via ZOOM due to COVID-19 Pandemic



# Peter Kruyt Chairman - MUHC Board of Directors

- 1. Call to Order and Confirmation of Quorum
- 2. Approval of the Agenda and Addition of items in Varia
- 3. Approval of Minutes and business arising from previous minutes (January 27, 2020; March 20, 2020; April 27, 2020)
- 4. Approval of Consent Items Resolutions
- 5. Report of the President and Executive Director
- 6. Varia
- 7. Public Question Period
- 8. Adjournment



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# **Dr. Pierre Gfeller** President and Executive Director

5. Report of the President and Executive Director

Update by the President Executive Director on Current News, Legal Declarations and Upcoming Priorities



# 5. Update by the President and Executive Director

### Coronavirus (COVID-19)

- Emergency Measures Coordination Centre (EMCC) / Centre de coordination des mesures d'urgences (CCMU)
  - Activation ⇒ 12 mars / March 12
  - How it operates / Le fonctionnement



### 5. Update by the President and Executive Director

### **Coronavirus (COVID-19)**

- Communications (a few examples)
  - Daily updates to staff
  - Weekly webinars
  - Conference calls with union representatives
  - Intranet / Internet / Social Media
  - Videos
  - Frequently-asked questions (FAQ)



### 5. Mise à jour par le président-directeur général

- Travaux avec les établissements de réseau de la santé
- Efforts dans les CHSLD
  - Déploiement d'employés du CUSM pour prêter main-forte au CIUSSS de l'Ouest-de-l'Île-de-Montréal :
    - CHSLD Nazaire-Piché ⇒ 20 avril 2020
    - CHSLD Vigi Dollard-des-Ormeaux ⇒ 23 avril 2020



### 5. Mise à jour par le président-directeur général

Remerciements à toutes les équipes engagées dans la lutte contre la COVID-19 pour leur travail acharné et leur inlassable dévouement



### 5. Mise à jour par le président-directeur général

### **Déclarations légales**

#### 2019-2020:

 TOTAL des gardes provisoires et des mises sous gardes présentées et autorisées : <u>449</u>, comptabilisées à compter de la période financière 5.

#### 2020-2021 : pour la période financière 1

- Nombre de gardes provisoires présentées au tribunal et ordonnées : <u>13</u>
- Nombre de mises sous garde présentées au tribunal et autorisées (incluant les renouvellements) : <u>15</u>



### 5. Report of the President and Executive Director

# COVID-19

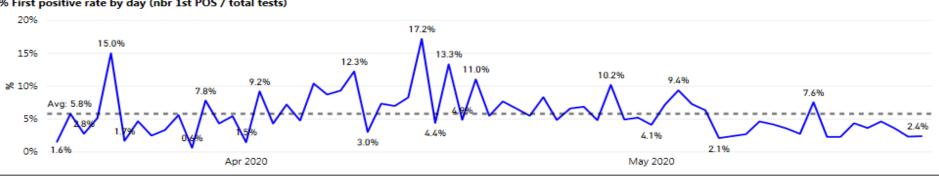
### 4 months after ....

**Dr. Charles Frenette** Director Infection Control and Prevention Conseil d'administration du Centre universitaire de santé McGill

McGill University Health Centre

# **MUHC Laboratory**

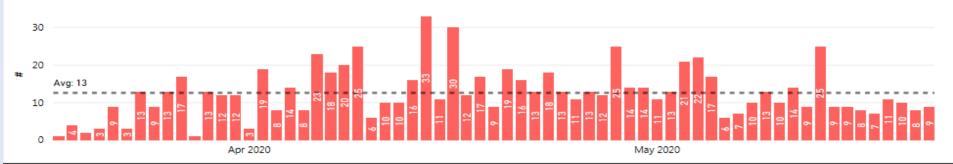
#### MUHC Daily COVID-19 Lab Stats - First Positive by Date

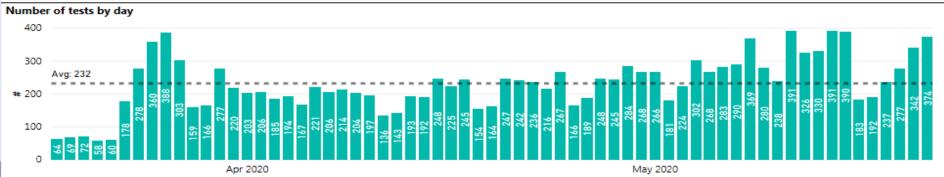


#### Number of first positives by day

Centre universitaire

de santé McGill





#### % First positive rate by day (nbr 1st POS / total tests)

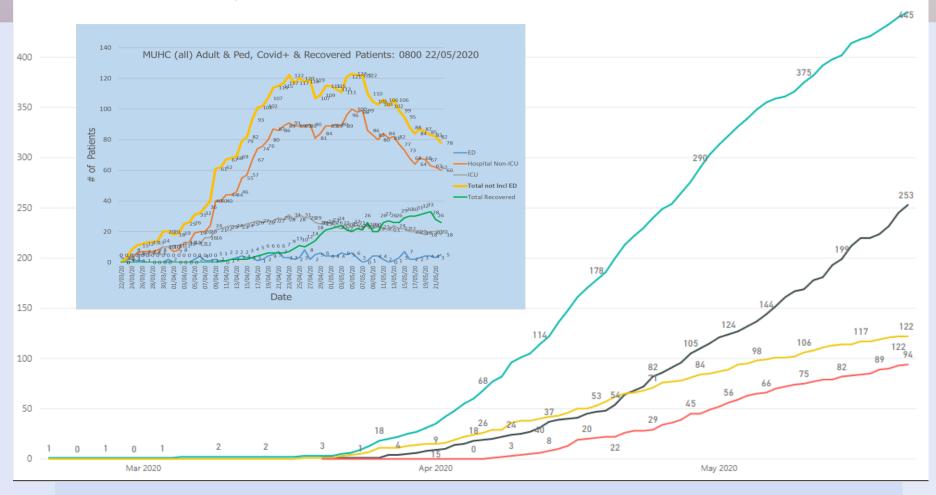
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Conseil d'administration du Centre universitaire de santé McGill



# Admissions

• # Total Admissions • # Total départs excl. décès • # Soins intensifs • # Décès





# Where we are – Admissions

| Site  | # Total<br>Admissions | # Total départs<br>excl. décès | # Soins<br>intensifs | # Décès |
|-------|-----------------------|--------------------------------|----------------------|---------|
| HGM   | 148                   | 94                             | 37                   | 26      |
| HME   | 7                     | 7                              | 3                    | 0       |
| HNM   | 2                     | 2                              | 0                    | 0       |
| HRV   | 282                   | 141                            | 82                   | 68      |
| LAC   | 6                     | 6                              | 0                    | 0       |
| Total | 445                   | 250                            | 122                  | 94      |

- Current admissions: active confirmed 78 + including 26 recovered
  - ICU : 18
  - Mortalité : 21%
- ER Encounters : 576 CoVid confirmed



# **Nosocomial cases / HCW**

- Patient nosocomial cases : RVH = 3, MGH = 6
  - Only two outbreaks :
    - MGH15: 4 patients, 8 HCW
    - MNH: 13 HCW, 0 patients
- Numerous Exposures : 173 events
  - MGH : 11 , 12 , ER, HD
  - Glen : ER , D9
  - Lachine : CL 2 east
- HCW : over 2740 tests done = 197 +
  - Community/travel = 27 %
  - Health care associated other HCW = 12%
  - Health care associated patient = 33 %
  - LTC / Other institution = 17 %



# What we have done well

- Triage and rapid ID of patients
- Triage and identification of sick HCW
- Developping lab tests and lab capacity
  - Rapid turn around time
  - Expanding testing
- Adapting rapidly to new evidence / recommendations
  - V12 Infection Control policy
- Adapting to PPE shortage
  - Contingency plan for N95, Gowns, Visors reusage
- Covid bed capacity , Hot zones created and respected.
  - With some flexibility
- Change in Infrastructure : MGH15 , MGH ER , MGH11 , MGH10
- Occupationnal Health Infrastructure :
  - Info line
  - Management of sick HCW
  - Exposure management
- Infection Control Leadership respected



# Challenges

- Dealing with PPE shortage , appropriate indications
- Increasing demands to ramp up, ER demands
- Staying ahead of the game of transmission
- Providing support to our partners
- Dealing with anxiety , fear and beliefs
  - vs facts, science and evidence
- Sick HCW
- Dealing with conflicting messages from MSSS / FMSQ
- Relaxing of attitudes
- Proper usage of mask and PPE.



# Our greatest strenght

- Leadership
- Collaboration
- Communication
- Respect



### 5. Report of the President and Executive Director

# MUHC transformation with COVID-19

Dr Ewa Sidorowicz

**Director of Professional Services** 

&

#### **Martine Alfonso**

Associate President and Executive Director



### **MUHC Response to COVID-19**

### **MUHC** prepared its sites and teams

#### Cold Sites:

- Lachine Hospital
- Montreal Neurological Hospital
- Montreal Children's Hospital

#### Warm Sites:

- Glen (Adult)
- Montreal General Hospital,
- Montreal Children's Hospital Neonatal Unit



# **MSSS : Désignations et activation**

- Niveau d'alerte #1
  - Hôpital général juif et le CHU Ste-Justine
  - CHUM et CUSM gardent leurs patients
  - Tous les établissements doivent réduire les activités dites électives (ambulatoires, chirurgicales et d'endoscopie)
- Niveau d'alerte #2
  - Hôpitaux Sacré-Cœur et Maisonneuve-Rosemont
  - Tous les établissements doivent prendre les patients non Covid-19 des centres désignés
- Niveau d'alerte #3
  - CHUM et CUSM



# **MUHC COVID19 Surge Capacity**

#### Glen Adult

|     | North Pod                  | Center Pod                 | South Pod                  | 1  |
|-----|----------------------------|----------------------------|----------------------------|----|
| C07 | C07N - VASCULAR SURGERY    | C07C - CCU                 | C07S - CARDIOLOGY          | 1  |
| C08 | C08N - SURGICAL/GYNE       | C08C - SURGICAL/GYNE       | C08S - SURGICAL/GYNE       |    |
| C09 | C09N - Int Med             | C09C- INT MED              | C09S - INT MED             | Ir |
| C10 | C10N - GEN SURGERY/ENT     | C10C - TRANSPLANT          | C10S - GENERAL SURGERY     |    |
| D03 | D03 - ICU                  | D03 - ICU                  | D03 - ICU                  |    |
| D06 | D06N -MATERNITY            | D06C - MATERNITY/NURSERY   | D06S - MATERNITY           |    |
| D07 | D07N - CARDIAC SX/PLASTICS | D07C - CARDIAC SX/PLASTICS | D07S - CARDIAC SX/PLASTICS |    |
| D08 | D08N - RESPIRATORY         | D08C - MCI ICU             | D08S - Short stay unit     |    |
| D09 | D09N - PALLIATIVE          | D09C - INT MED             | D09S - INT MED             |    |
| D10 | D10N - HEMATOLOGY          | D10C - HEMATOLOGY          | D10S - ONCOLOGY            |    |
|     |                            |                            |                            |    |

|     | North Pod              | Center Pod                   | South Pod                |
|-----|------------------------|------------------------------|--------------------------|
| C07 | C07N- VASCULAR SURGERY | D03- ICU                     | D03- ICU / SURGERY       |
| C08 | COVID                  | COVID                        | INT MED                  |
| C09 | COVID                  | COVID                        | COVID                    |
| C10 | INT MED / SURGERY      | C10C- TRANS/ SURG / GYN-ONCO | C10S- GEN SUR / GYN-ONCO |
| D03 | COVID ICU              | COVID ICU                    | COVID ICU                |
| D06 | D06N-MATERNITY         | D06C- MATERNITY/NURSERY      | D06S- MATERNITY          |
| D07 | C07C- CCU              | D07C- CARDIAC SX/PLASTICS    | SURGERY / URO            |
| D08 | D08N- RESPIRATORY      | D08C- MCI ICU                | D08S- Short stay unit    |
| D09 | INT MED                | D09C - INT MED               | D09S - INT MED           |
| D10 | D10N – HEMATOLOGY      | D10C - HEMATOLOGY            | D10S - ONCOLOGY          |
| B3  | C07S- CARDIOLOGY       |                              |                          |
| C4  | COVID                  |                              |                          |

#### MGH

| <b>—</b> |     |                               |                               |
|----------|-----|-------------------------------|-------------------------------|
|          |     | West                          | East                          |
|          | 18  | 18W - Gen Surg/ACS/Oral       | 18E - Gen Surg/ACS/Oral       |
|          | 17  |                               | 17E - Internal Medicine       |
|          | 15  | 15W - Internal Medicine       | 15E - Internal Medicine       |
|          | 14  | MedSurg                       | SSU                           |
|          | 13  |                               | 13E - Surg TBI                |
|          | 12  | 12W - Ortho Trauma            | 12E - Ortho Trauma            |
|          | 11  | 11W - CCU                     | 11E - Cardio Thoracic Surgery |
|          | 10  |                               |                               |
|          | 9   | 9E - ICU-East                 | 9W - ICU-West                 |
|          | 8   | 8 PACU                        |                               |
|          | 7   | 7 PACU                        |                               |
|          | 4   | 4W - Psychiatry               | 4W - Psychiatry               |
|          | BIU | PSYCH-Brief Intervention Unit |                               |

|     | West                    | East                         |
|-----|-------------------------|------------------------------|
| 18  | COVID                   | COVID                        |
| 17  |                         | 17E - Internal Medicine      |
| 15  | 15W - Internal Medicine | 15E - Internal Medicine      |
| 14  | MedSurg                 | PSY                          |
| 13  |                         | 13E – Surg TBI               |
| 12  | 12W - Ortho Trauma      | 12E - Ortho Trauma           |
| 11  | 9E - ICU-East           | 11E – Intermediate care unit |
| 10  |                         | Thoracic Surg                |
| 9   | COVID ICU               | 9W - ICU-West                |
| 8   | 8 PACU                  |                              |
| 7   | 11W - CCU               |                              |
| 4   | 4W - Psychiatry         | 4W - Psychiatry              |
| BIU | COVID ED                |                              |



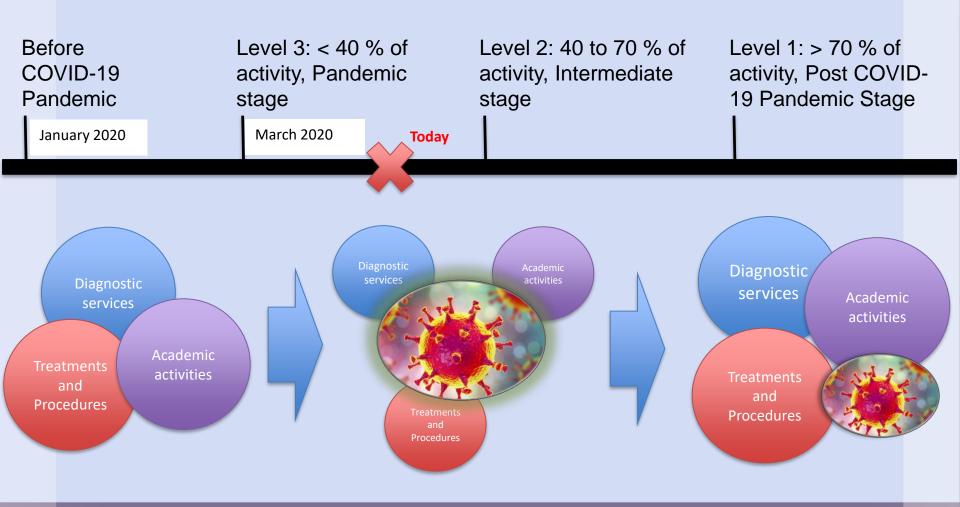
### Level 3: COVID-19 Surge capacity

### **COVID-19 Surge Capacity Plan**

| 1.<br>Filtering   | 2.<br>Screening  | 3.<br>ED<br>Evaluation  | 4.<br>Suspected<br>COVID-19<br>Non-ICU<br>Admission  | 5.<br>Confirmed<br>COVID-19<br>Non-ICU<br>Admission                             | 6.<br>Suspected /<br>confirmed<br>COVID-19<br>ICU<br>Admission       | 7.<br>Non COVID-<br>19<br>Admission  |
|---|--|---|--|---|--|--|
| Non-clinical<br>evaluation to<br>determine if the<br>person should<br>enter the<br>hospital, go<br>home or go to<br>screening | Clinical evaluation<br>to determine if a<br>person not<br>requiring<br>hospitalisation is at<br>risk for COVID-19<br>and testing | Clinical<br>evaluation of<br>patients at risk of<br>COVID-19 that<br>require hospital<br>admission and<br>testing | Zone where tested<br>patients requiring<br>hospital admission<br>wait for COVID-19<br>test results<br>(depending on lab<br>turn around time) | Hospitalized<br>COVID-19<br>patients <b>not</b><br><b>requiring</b> ICU<br>care | Hospitalized<br>COVID-19<br>patients<br><b>requiring</b> ICU<br>care | Hospitalized <b>non</b><br>COVID-19<br>patients requiring<br>CCU or ICU care |



# Level 2 & 1: Planning for the Resumption of Regular Activities





# Level 2 & 1: Planning for the Resumption of Regular Activities

#### **Triggers to move from level 3 to level 2 activity**

- Warm Sites: Number of COVID cases using regular beds is stable and number of COVID cases using ICU beds is decreasing in the region.

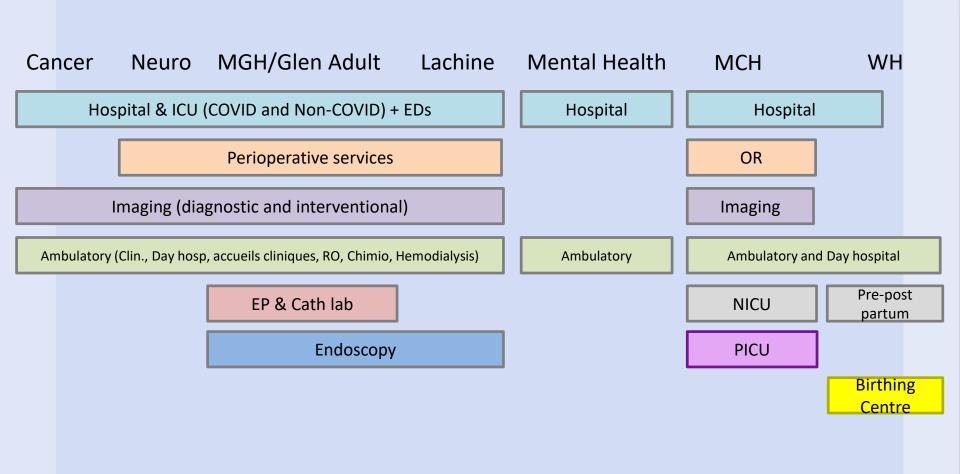
- Cold Sites: Number of COVID cases has decreased or is stable in the region (ICU and care units) and Warm Sites have < 90% COVID occupancy.

#### **Constraints to consider for a resumption of regular activities**

- Care units beds are use by COVID+ patients
- Healthcare workers have been displaced to COVID active areas or other sectors
- New infection control and prevention measures limit the capacity of some sectors to resume the same level of activity as before the COVID-19 pandemic



# Level 2 & 1: Planning for the Resumption of Regular Activities





### **A Bit More about Perioperative Services**

**Getting to Level 2 for scheduled surgery (40-70%):** 

- Constraints mentioned (beds, staff including anesthesia, infection control and prevention measures etc). Today we are about at 40% of activity overall at the MUHC;
- Development of algorithm to handle COVID-19 positive and suspect cases, and identification of COVID-19 ORs;
- Committees on each site overseeing scheduling week by week to ensure access for urgent and semi-urgent cases (non-urgent stopped on March 16<sup>th</sup>). Tremendous support from CORB;
- Status by site:
  - The Neuro status is quite good with close to 70% functioning and control of the waiting list;
  - At Lachine, ramp up challenges given redeployment of staff;



### **A Bit More about Perioperative Services**

- Getting to Level 2 for scheduled surgery (40-70%) by site:
  - MGH and adult Glen:
    - Progressive increase in volumes in the last 2 weeks with further growth planned to get to 70%, this requires 11 ORs at the MGH and 8 at the RVH;
    - Growth of the wait list over the last few weeks in general;
    - Usage of specialized medical clinics (i.e. Rockland) etc to increase access;
    - Decrease in the cancer wait list (patients prioritized, but also fewer new patients);
    - Ramp up of cardiac surgery proceeding;
    - Renal Transplants to restart soon.
  - MCH:
    - Also slowed to 35% of usual;
    - Wait lists have grown over the last few weeks;
    - Ramp up to 70% being planned



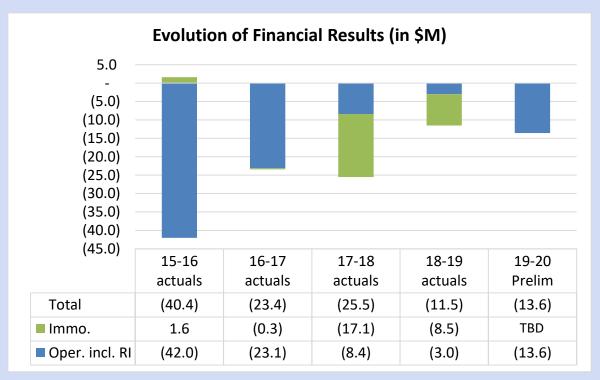
# 5. Report of the President and Executive Director

# **Finance / Budget Update**

**Dawn Singerman** Director Financial Resources



### Preliminary\* Financial Results 2019-2020



- Operating deficit of approximately 1%
- The plant fund is still under review with the MSSS in light of the financing changes announced for the Glen parking



### **Highlights of Preliminary Results** 2019-2020

- MUHC, like all other establishments in the province, started the year facing significant challenges across several areas that resulted in a deficit:
  - Shortage of manpower
  - Lack of beds for in-patients creating pressure in critical areas such as ED and OR
  - Optilab project
  - Optimization targets set by MSSS for Santé Physique and procurement contracts
- The results are net of the following items :
  - Coronavirus-related expenses (\$5M)
  - Oncology drugs and Spinraza (non-recurring funding to cover 100%)
- We continue to work with the MSSS to recognize our patient population needs and provide appropriate funding.



# Budget 2020-2021

- The official budget process for the RSSS is delayed to the summer
- MUHC anticipates that 2020-2021 will be a challenging year financially, as do many other establishments in the province
- The main factors that we anticipate causing pressure:
  - Evolution of the pandemic
  - Ramp-up of treatments and services delayed during the pandemic
  - Shortage of manpower
  - Pressure in the emergency rooms, and lack of beds for in-patients
  - Increasing costs and volumes of medication, for oncology and other needs
  - Optimization targets set by MSSS for Santé Physique
- The support of the MSSS to recognize our patient population needs and provide appropriate funding is critical to alleviate the financial and operational pressures the MUHC faces



# 6. Varia



# 7. Public Question Period



# 8. Adjournment