

**MINUTES** of the Annual General Meeting of the Board of Directors of the McGill University Health Centre (MUHC) held at 5100 Boulevard de Maisonneuve, the main floor conference room in Montreal, Quebec on Wednesday, December 3, 2013 at 16:00 hrs.

1. **Chairman's Opening Remarks - C. Bussandri**

On behalf of the Board of Directors, C. Bussandri welcomed the public.

C. Bussandri noted that the current Board is half way through it's four year mandate. He also noted that the next two years will present many challenges because of the move to the Glen.

C. Bussandri mentioned that Board members and staff had received a rating score of 93% in the latest Canada Accreditation report. This rating score was based on a performance evaluation of 3000 criteria.

C. Bussandri also reported that major changes had been made with respect to the organizational structure of the Board committees.

C. Bussandri presented a diagram which outlined the legislated and non-legislated committees of the Board.

A copy of the diagram is in the presentation.

In terms of the financial status of the organization, C. Bussandri informed the public that last year's deficit was \$72.5 million dollars but that the forecasted deficit for the next fiscal year was \$20 million dollars.

2. **Ombudsman's report – L. Casgrain**

C. Bussandri introduced Lynne Casgrain, MUHC's Ombudsman.

L. Casgrain presented the Annual Report of the Ombudsman.

A copy of which is in the presentation.

3. **Finance Report – S. Beaudry**

S. Beaudry presented a report on the financial status of the MUHC.

A copy of which is in the presentation.

4. **Research Institute – Dr Miguel Burnier**

Dr M. Burnier presented a report on the overall status of the Research Institute as well as a brief presentation on the move to the Glen.

A copy of which is in the presentation.

5. **Clinical and Operational Report – A. Lynch**

A. Lynch presented a status update on the clinical and operational activities of the MUHC.

A copy of which is in the presentation.

6. **Quality Improvement Initiative “Pain Free” – Dr. S. Morin**

Dr. Morin presented the results of the Quality Improvement Initiative entitled “Pain Free”.

A copy of which is in the presentation.

7. **Director General & CEO’s Report – N. Rinfret**

N. Rinfret thanked the Board for the support shown to senior leadership in the past year.

N. Rinfret reminded the public of some ‘first’ achievements accomplished, throughout the long history of the MUHC, on a local, provincial, national and international level.

N. Rinfret discussed the crisis which the MUHC has weathered since the Fall 2012 and thanked the MUHC leadership and staff for being engaged towards ensuring that the MUHC succeeds in overcoming that difficult period.

N. Rinfret presented an organigram of senior leadership at the MUHC.

A copy of said organigram is in the presentation.

N. Rinfret reminded the public that the MUHC is in the midst of the most important transformation in its history and thanked staff and leadership for their dedication towards ensuring a successful move and transition to the Glen.

8. **Q & A Period**

G. Rourke (MC) moderated the Q&A session which is recorded and posted.

9. **Adjournment of meeting.**

There being no further business, the meeting was adjourned at 17h30.

A handwritten signature in black ink, appearing to read "N. Rinfret".

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Secretary